222. P McCool

Full name: P McCool

Proposal 2–1

Proposal 2–2

Proposal 3–1

There needs to be some sort of redress when a Public Advocate has failed to investigate a matter fully and has chosen to go with the easy option of trusting initial complaint as gospel. This maybe due to emotional manipulation or not, either way when the complaint was proven to be incorrect the Public Advocate resorted to submitting false and fabricated evidence to defend her initial stance.     This ment that the abuser, who was the complaintant, was never challenged or question about older parent's front door lock being broken or all their valuables being removed or the verbal abuse that they had to endure. Having spoken to the  PSC, they recommended that the misbehaviour should be reported to the Attorney Generals Office who in turn chose not to answer any questions regarding Elder Abuse but rather found no fault with the Public Advocate's investigation, althought they accepted that the PA had submitted false information. It feels like asking the Police to investigate the Police as the Attorney General shares the same office as the Public Advocate in WA.

Proposal 3–2

Older person should have rights and wishes respected. My parent has not been afford this, as the appointed Public Advocate has made repeated visits, lasting half an hour at a time and insisting that no one else be present. Then when older parent expresses that they do not want contact with the abuser they are questioned and told that their reasons for not wanting contact are not good enough reasons, dismissing broken door etc by abuser as nothing. I have found that when you speak to services such as The elder abuse help line or advocare or scales etc the only help that they provide is to referr you, to see if another agency other than them, that may be able to help you. Having got legal advice, I was told that it was the Public Advcates duty to report the abuse to the police. I said I have spoken to them and was told that the police wouldn't be interested in anything under 100,000 dollars and that they would view it as a family domestic. I was told that the PA was wrong and report the offence to the police which I did. The police said the offence was unlawful intent and why hadn't the Public Advcate reported it to them and I told them what was happening and they were very concerned that the the Public Advocate wasn't respecting Parents decisions. They felt that the Public Advocate was pressuring and trying to wear the older parent down into seeing abuser. The police went onto say to parent, if they try to take your hand or lead you anywhere against your wishes that's not on, it is assault and if it happens to phone them straight away and they will come straight round. They also said that since parent has moderate alzheimers she couldn't get a VRO but Daughter who lives with parent should get one in place so as to provide some protection for parent and set up some cameras.

Proposal 3–3

Proposal 3–4

What happens when Elder Abuse is met with in difference on the part of Public Advocate investigating?

Proposal 3–5

Having reported wrong doing on the part of the investigating Public Advocate. I have found the new appointed Public Advocate to be cold and with holding information as regards parent, not returning calls to Primary carer and yet are in constant contact with abuser. All this from day one, which leads one to think that the initial Public Advocate investigator has forwarded a bias report file. Having asked the freedom of information office about seeing the file was told that this was unlikely, as it is meant for the appointed Public Advcate only as they were appointed Guardian so we don't have the right to see information concerning our parent. There needs to be open, transparent dialog, between all parties instead all this cloaks and daggers stuff from the Public advocates office, after all isn't this all about trying care and protect the same person. There should be means of finding an alternate Public Advocate if things are not working out. The OPA were very reluctant to provide Customer Charter and the ombudsman claimed not to know what a customer charter was.

Proposal 5–1

Proposal 5–2

Proposal 5–3

Question 5–1

Question 5–2

Proposal 5–4

Proposal 5–5

There seems to be a heavy focus on financial matters and little on possessions and valuables, which are just as important as these things usually hold precious memories.

Proposal 5–6

Proposal 5–7

Proposal 5–8

Proposal 5–9

What happens if the Older person and adult child own their property 50-50 for many decades, long before the parent became old?

Proposal 5–10

Proposal 5–11

Proposal 5–12

Proposal 5–13

Proposal 6–1

Question 6–1

Proposal 6–2

Question 6–2

Question 6–3

Proposal 7–1

Proposal 7–2

Question 7–1

Question 7–2

Proposal 8–1

Question 8–1

Proposal 9–1

Proposal 9–2

Proposal 9–3

Proposal 10–1

Proposal 10–2

Proposal 10–3

Proposal 10–4

Proposal 11–1

Proposal 11–2

Proposal 11–3

Proposal 11–4

Proposal 11–5

Question 11–1

Question 11–2

Question 11–3

Proposal 11–6

Proposal 11–7

Proposal 11–8

Proposal 11–9

Proposal 11–10

Proposal 11–11

File