11. G Skinner

**From:** Geoff Skinner   
**Subject:** ALRC issues paper. Legal barriers for people with disability

I am a legally blind guide dog user. I wish to make a submission regarding businesses that do not provide a reasonable alternative to a driver licence for identification purposes for persons who can not hold a driver licence due to impairment.

In April 2013, whilst on holiday at the Gold Coast, I went to the service desk at Jupiters Casino, Broadbeach, to apply for free membership of their Absolute Rewards scheme in order to take advantage of free draws and discounts on meals. My application was refused because I did not have required id.

I was informed that under the Anti-Money Laundering Counter Terrorism  Financing Act the only forms of id allowed were a driver licence, proof of age card or passport.

I do not have a driver licence for obvious reasons, I am 66 years old and clearly not a miner and did not have a passport. I offered the following id :

Guide Hearing and Assistance Dogs Act photo id card issued by the Queensland Government

Travel Pass photo id card issued by the Queensland Government.

Taxi Subsidy Scheme photo id card issued by the Queensland Government.

Centrelink Pension card.

These were all rejected.

I wrote a letter of complaint to Jupiters but they refused to alter this policy.

I contacted AUSTRAC who administer the Act and they confirmed that the Act did NOT restrict proof of id to these documents. However,  AUSTRAC refused to contact Jupiters regarding this misuse of the law.

I lodged a complaint with the Anti-Discrimination Commission Queensland but my complaint was not accepted as I could have obtained a proof of age card or passport.

It is clear that present legislation does not prevent businesses from demanding unreasonable forms of id where a driver licence cannot be provided.

Geoff Skinner

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