

My account of my mother's abuse was recorded by The [REDACTED] and I asked for access to it for your use. I was told it was destroyed once their client had it sadly.

The abuse was revealed at NCAT in 2009. Mr [REDACTED] the spokesperson/panel leader told me "as you can imagine we 3 have heard a lot of horror but we have never heard any Government Agency (Qld Office of the Adult Guardian) acting in such a biased and unprofessional way as they have toward you and your mother".

Qld Public Trustee was my parents' choice as Co-executor with me, to help as I was in Sydney their home in Qld, but they split our family once Dad died taking over as Administrators, against my parents' wishes, and interfering in the sale of their home when my mother was placed in a nursing home rather than come to my home to be cared for by myself and husband (which happened after a costly battle which didn't help, in a strange way).

I was told she had a broken pelvis and had to be tied to a board in bed but when I visited found her walking normally, took her to a doctor who got x-rays and found no broken pelvis and no need for her wheelchair, and she passed the mini mental he gave her and declared dementia was misdiagnosed trauma after her hip was broken in her home left for 10 days by her son and GP while a nurse & I long distance got her to hospital and into a nursing home instead of into my care as Pub T wanted for their own gain. There more abuse, escape from (not) secure dementia wing, investigated & detective D reported injuries, detective C said everyone can file a complaint at a police station but the chief threatened to file a charge against me if I tried, as he thought the n-home, owned run by Ex fraud squad policeman was "ok". (It still is one of the most sickening experiences of my life). I noted much abuse there.

The AMA wrote a rambling report to my complaint the only phrase "he showed lack of judgement (broken pelvis) but you have to show intent". Doc [REDACTED] enjoyed TV fame yet he again claimed the same treatment for mother & he Adult Guardian checked it and told me "take your Mother to your home". BUT her staff delayed it for ages it will cost NRMA care flight too much but someone out of the blue WINGAWAY And for \$4K (when she didn't need it & no broken pelvis) we HAD NO CHOICE. In my home I had to use CCTV (not recorded) without any outside help then told the Service Provider with their ok discovered TONS of abuse. I told Alzheimer's when I joined it was the only way to KNOW what service you got & now 7 years later we all know it is true. Sick sad shame as it is those in control are not in control.

The abuse against my Mother continues. I have paid for her ashes to be interred in our family grave but the cemetery owner/manager obstructs while taking our money. The NSW ombudsman is unable to investigate even after a local MP [REDACTED] wrote to the owners to advise me why they will not respond to my last email to all councillors. Her ashes are with me and I feel depressed and anxious that I may die before the ashes are interred in a proper grave!

There was abuse against my father-in-law (today cremated), and my mother-in-law who should never have had to live apart as transition care pack was available with myself and their son live-in carers, but cancelled by their revoked guardian/EPOAS. We had father-in-law for his last happy 15 months at home enjoying his beloved garden and got Mother-in-law into a better n-home closer to his home.